



PREMIER SPORTS MULTIPLEX



325 ACADEMY DR

Dear Pickleball Customers,

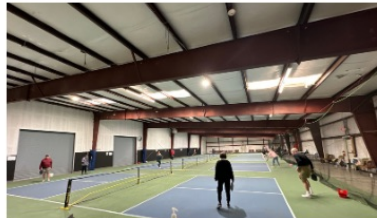
We hope this newsletter finds you in good health and high spirits. We have some exciting updates and important information to share with you regarding our facility and policies. So, let's dive right in!

Court Reservations



We are pleased to offer court reservations for our valued customers. Please note that reservations must be made at least 24 hours in advance and are on a first-come, first-served basis. Reservations open every Monday at 8 am for the upcoming week. During drop-in hours, each member is allowed a maximum of two court reservations. However, outside of drop-in hours, you can reserve more than two courts. If you do not show up to your reserved court 15 minutes after reservation time, your court will be reassigned, or opened up for Drop-in play. You will lose reservation privileges if it becomes a recurring issue.

Drop-In Passes



For those who prefer a more flexible option, we offer drop-in passes at a cost of \$10 per visit. This allows you to enjoy our facilities without the need for a reservation. Non-members can also reserve a court for \$25 per hour during specific hours.

Special Events and League Nights:



We have some exciting events lined up for you. Starting February 2024, Mondays will be dedicated to special events, with the Silver Fox League for 50+ players in the mornings. Fridays will be open play or event nights, offering a great opportunity to socialize and have fun with fellow pickleball enthusiasts.

Facility Hours

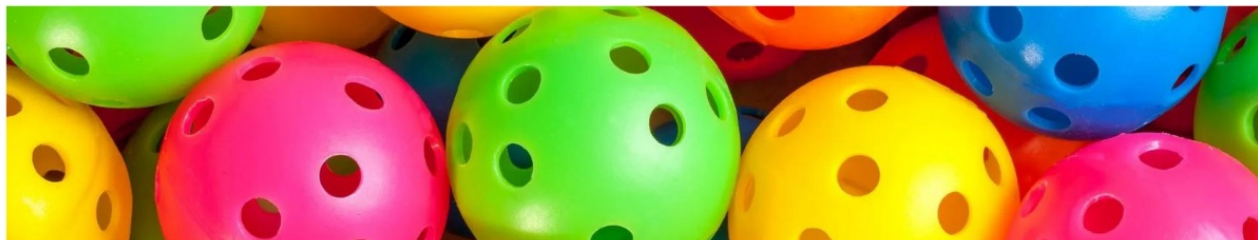


Our facility is open from Monday to Sunday. Here is a breakdown of our operating hours:

- Monday to Sunday: 8 am to 12 pm - Two courts available for reservation, non-members can reserve for \$25 per hour or enjoy four hours of open play.
- Monday to Sunday: 12 pm to 5 pm - Member or reservations only. No limit on reservations.
- Monday to Sunday: 5 pm to 9 pm - Two courts available for reservation, non-members can reserve for \$25 per hour or enjoy four hours of open play. Please note that Wednesdays from 6 pm to 9 pm are reserved for Ladder Court, and no drop-ins are allowed.

PSM closes promptly at 9:00 PM. We have set reminders on the Speaker System every night at 8:45 P.M. to kindly remind players that they have 15 minutes to finish up play. Lights will be turned off promptly at 9:10 P.M.

Membership Policies



We kindly request all members to adhere to the following policies:

- If a member allows a non-member to play without payment, a warning will be issued for the first offense. However, a second offense will result in the revocation of membership.
- Non-members are required to pay upon arrival to receive a drop-in stamp.
- In case of a lost or stolen key fob, a replacement fee of \$10 will be charged.
- If you decide to cancel your membership, please return the key fob within 15 days. Failure to do so will result in a \$15 non-return fee.

For students, we offer a student discount for monthly memberships for \$29.99. You will have to provide a valid ID.

Parking and Drop Off



To ensure a smooth experience for everyone, we encourage visitors to park in front of the NCB, Inc Building when our parking areas are full. For drop-off and pick-up, please refer to the PSM Parking Map for guidance. We please ask that you drive slow down all roads leading up to our facility. Please work with us as we try to open up closer parking spaces. We are actively working with the Village of Corrales to allow us to rezone these no parking zones.

We appreciate your cooperation in maintaining a safe and enjoyable environment for all players. If you have any questions or concerns, please do not hesitate to reach out to our friendly staff.

Thank you for being a part of our pickleball community. We look forward to seeing you on the courts soon!

Warm regards,

Premier Sports Multiplex
505-738-3311